

ACCELERATE DIGITALISATION

Datwyler increases the efficiency of its production and warehousing processes by means of state-of-the-art technologies and intensifies digital communication with both customers and employees.

Datwyler wants to proactively turn the new possibilities and opportunities of digitalisation into a competitive advantage in order to be able to benefit from the manifold growth chances in markets worked on. To this end, the Group is continuously investing in state-of-the-art systems and solutions and thus increases the efficiency of business processes, improves data quality, raises IT security, and establishes a strong and flexible basis for future digital applications. Datwyler Group has a central ICT organisation with some 150 specialists at 11 locations. Some 50 people are concentrated in an ICT centre in India. In cooperation with external solution providers, Datwyler's ICT organisation ensures reliable operation of existing systems and of the ongoing evaluation and implementation of new technologies.

Industry 4.0 in the Sealing Solutions division

In the Sealing Solutions division, the focus regarding digitalisation lies on Industry 4.0 with automated, interconnected, and intelligent production plants, continuously optimised processes, and predictive maintenance. Concrete examples include modernising and expanding the ERP software package (SAP S/4 HANA and MII), robotic process automations (RPA), automated guided vehicles (AGV), as well as RFID technology for controlling and tracking material flows. Prime example for leading-edge Industry 4.0 competencies is the new health care plant in the US, where Datwyler is running a fully interconnected, highly automated, and paperless production thanks to state-of-the-

art digital technologies. As part of the existing uniform production system, knowledge newly acquired in the US is continuously introduced in all other Datwyler plants.

Personalisation in Online Distribution

In distribution business, fascinating new possibilities and opportunities are opening up by means of big data and digital technologies. Subject to existing data protection regulations, Datwyler distributors use their online customers' data by applying predictive analytics to be able to offer personalised packages to them. Customers benefit from an inspired shopping experience and from product offers that are tailored to their individual needs. User-friendliness and speed of online shops, too, are refined continually by deploying state-of-the-art technologies. Currently, Distrelec has the industry's fastest search function.

Digitalisation of HR processes

By applying the SAP solution SuccessFactors, Datwyler digitises human resource processes as well. In doing so, the Group reduces complexity in organisation, increases efficiency of collaboration, and fosters employee identification. Thus, SuccessFactors contributes to, for example, recognising employees' needs for professional development better and faster and making existing training offerings wider known.



KEY POINTS IN BRIEF

- **In** the Sealing Solutions division, the digital focus lies on Industry 4.0 with intelligent production plants and predictive maintenance.
- **In** the Technical Components division, predictive analytics and personalised offers are paramount.
- **Over** the course of the reporting year, Datwyler once again expanded or put into operation a multitude of digital systems.
- **Objective:** Datwyler wants to be among the leading companies regarding the use of digital technologies in its industries

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